Welcome to "Utility Billing and its Impact on Your Community"

Innovative Software Services, Inc. (ISSI) is pleased to introduce our clients and future customers to a unique Educational series: "Utility Billing and its Impact on Your Community." We've developed this themed weminar series to celebrate our partnership with Innovative Software Services, Inc. This seminar, held at the Hilton Garden Inn in Allentown, PA, has been designed exclusively to address the unique needs and requirements faced by utility billing professionals in a discussion-based format.

Fast Facts about City Summit

City Summit Date and Location

Date: Thursday, September 20, 2007
Time: 9:00 A.M. – 12:00 P.M.
Location: Hilton Garden Inn
          1787-B Airport Rd.
          Allentown, PA 18109

Registrations
All attendees may register on the Innovative Software Services, Inc. Web Site (**www.issi-central.com/CitySummit)** or by calling the offices of Albert Kishel, LLC.   A complete City Summit agenda, registration information, locations and directions for the seminar is listed on the web site.

City Summit Topics
Some of the topics to be discussed during this session include:

DRIVING THE COSTS OUT OF YOUR UTILITY BILLING PROCESS

LIVING IN A DIGITAL WORLD

UTILITY BILLING: A FINANCIAL PERSPECTIVE

- Learn how the power of the Internet can impact your organization…and your customers!!!
- Outsourcing: Is it right for your organization?
- Internet Security: What you need to know
- Best Practices: Delinquencies and Collections
- Protecting your technology investment
- Discussion on the next frontier in consumer bill payment and payment processing
- Using your system as a citizen management tool
- System audits: What is your audit really telling you?
- Recognize key accounting requirements for utility billing
- Crucial benchmarks for managing your revenue streams
- Meeting State and local requirements
- And much more…

City Summit – Q & A

What is the purpose of this City Summit series?
The purpose of the City Summit seminars is to educate and introduce professionals in the public sector to new ideas about the opportunities that emerging technologies bring to them. Key concepts will be addressed and discussed during this session. Albert Kishel, LLC is devoted to delivering exceptional value to its clients by bringing the best industry resources available.

How much does it cost to attend this seminar?
There is no charge to attend this seminar.

What is a City Summit?
City Summits are branded seminars that explore new technologies, available solutions, and how Public Sector Professionals can utilize these principles in their organization.

Who is invited to attend any of these City Summits?
Any local government organization who performs utility billing and revenue collection services for its citizens. All levels of the organization who are interested in providing better, cost-effective services are encouraged to attend.

Will the technology discussed be demonstrated at this City Summit?
Albert Kishel, LLC is hosting this event in conjunction with its technology partners, Innovative Software Services, Inc. and The Shamrock Companies. The purpose of this Summit is to explore key issues that local governments currently face and or will be facing in the near future. While the nature of these discussions will be universal to all entities, our technology partners will be available to demonstrate how their solutions address these key issues.

Why should local governments attend a City Summit?
This is a tremendous opportunity to enhance their knowledge base. They will learn about new and emerging technologies that will have a direct impact on their current and future operations. The public is increasingly demanding better services. Perspectives from industry experts and meaningful dialogue amongst your peers give you an advantage to make the best decisions for your organization.

REGISTRATION INFORMATION

NAME

TITLE

ORGANIZATION

PHONE

EMAIL

You may also fax completed registration information to the offices of Albert Kishel, LLC at (570) 823-6018.